Appendix 4-H: IP Telephony Retrofit Efficiency Report

The project manager uses the IP Telephony Retrofit Efficiency Report sample to track the progress and pace of the phone installation team. Creation of a metric assists the project manager in determining whether the installation process is becoming more efficient and helps to maintain a consistent momentum during the installation process.

This appendix is also available at http://www.ciscopress.com/1587200880.

Building	Total CallManager Devices Installed	Total Hours Worked	Total Time per Phone	Total Partner Billable	Devices per Billable Hour	IP Phone Installer Hours	IP Phones Installed	IP Phones Installed per Temp Hour
A	133	314.5	2.3647	191.5	0.6945	29.5	107	3.6271
B	433	393.5	0.9088	285	1.5193	89.5	399	4.4581
C	279	345.75	1.2392	281.75	0.9902	86	238	2.7674
D	465	383	0.8237	325.5	1.4286	136.5	404	2.9597
E	359	264	0.7354	256	1.4023	80	294	3.675
F	383	323	1.1857	323	1.1857	82	339	4.134
G	285	238	0.835	238	1.0877	70	262	3.7914
H	278	260	1.0692	260	1.0692	90	262	2.9111
I	417	267	1.5617	267	1.5617	75	382	5.0933